

Summary of Rights & Obligations of Passengers

When travelling on company vehicles:

Passengers **must not**:

- Place feet on seats
- Smoke or use an e-cigarette (vape)
- Spit
- Use offensive language or behave offensively
- Interfere with equipment or damage the bus
- Throw anything in or from the bus
- Drop / leave rubbish in the bus
- Willfully interfere with the comfort or safety of other persons

Passengers **can**:

- Expect the bus to be clean and tidy
- Expect to see the driver's authority card displayed
- Expect not to be inconvenienced by any luggage or goods within the bus
- Expect the driver to behave in an orderly manner, act with civility and propriety, and comply with reasonable requests
- Drink water in the bus